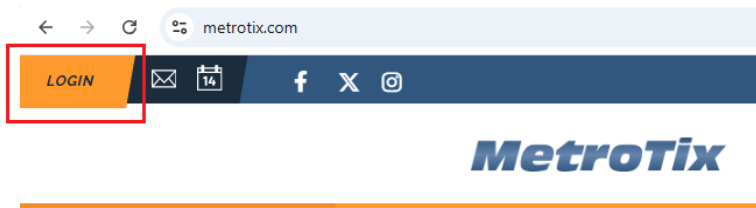
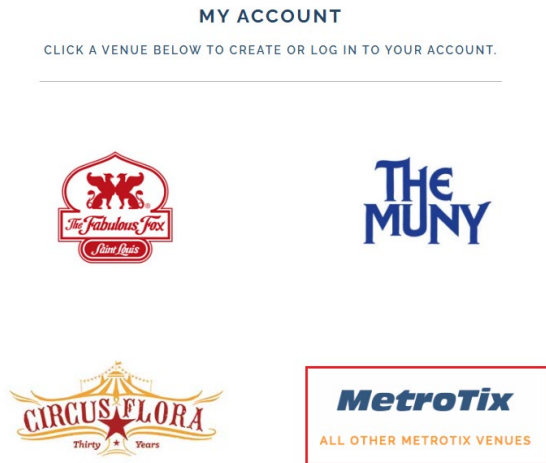


Exchanging Your Springfield Muni Tickets Online

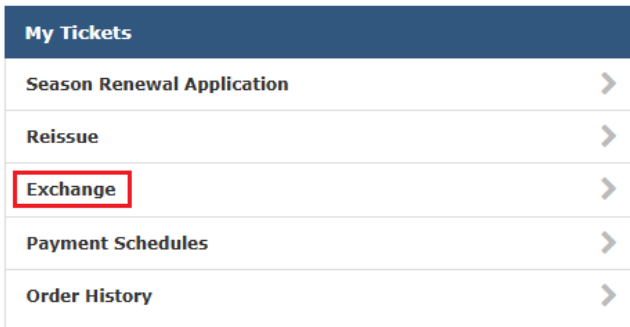
Log in to your MetroTix account by clicking “Login” in the top left corner of MetroTix.com:



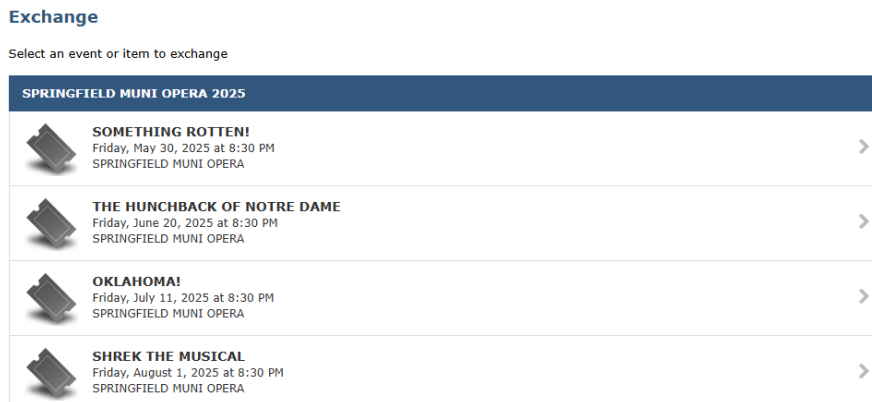
Then select “MetroTix – All Other MetroTix Venues” on the bottom right corner:



Once you have logged in, look for “My Tickets” on the right hand side, then click on “Exchange”.



Next, Click on the show title you would like to exchange:




Click the check box for the seats you would like to exchange.

Please note: exchanges for different performances must be done separately. Only select the number of seats you are exchanging for your current performance date. Click “**Next**” when you are ready to select your new performance.

Exchange

Select seats to exchange

 SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA SPRINGFIELD MUNI OPERA 2025	Select All
1:RSVD, Row R, Seat 31 RSVD SEATS, FULL PRICE \$25.25	<input checked="" type="checkbox"/>
Exchange Ticket Cost	\$25.25

Cancel

Next


Now select the new performance you would like to exchange your selected tickets into:

Exchange

Select a new event

Select a new event	
 SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Saturday, May 31, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Sunday, June 1, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Wednesday, June 4, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	

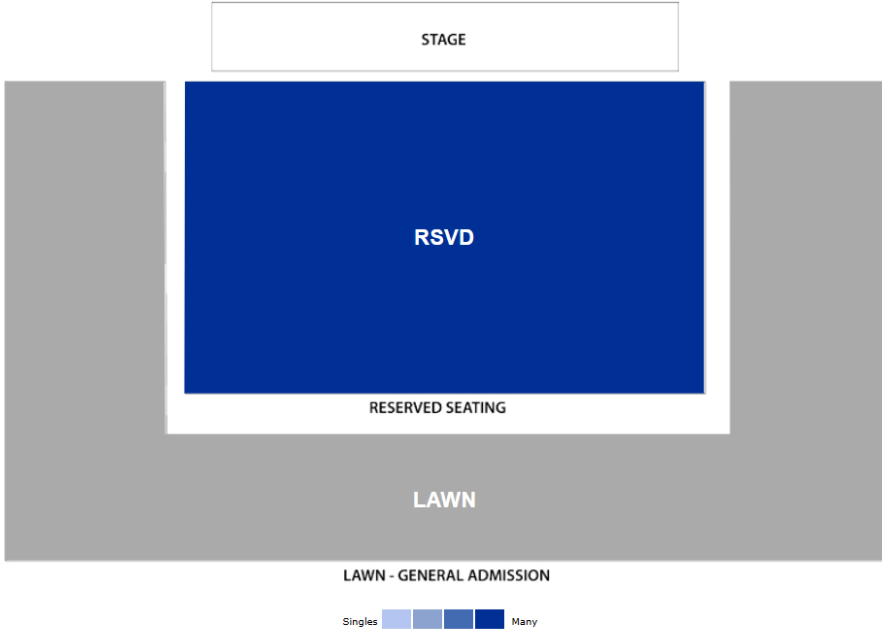
Once you select a new performance, you will be taken to the seat map to select your new seats:



SOMETHING ROTTEN!
Sunday, June 1, 2025 at 8:30 PM
SPRINGFIELD MUNI OPERA

Item Details
♿ indicates an open space at the end of the row for a wheelchair.

Springfield Muni Opera
815 East Lake Shore Dr
Springfield, IL 62712
themuni.org



STAGE

RSVD

RESERVED SEATING

LAWN

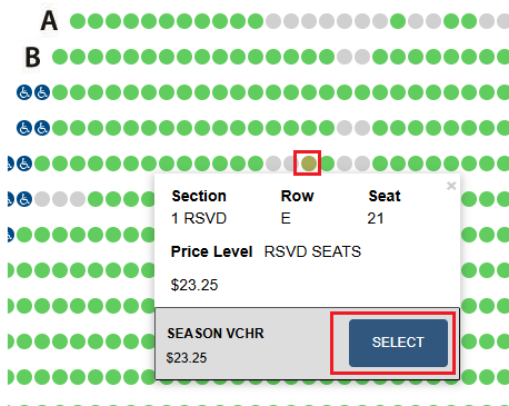
LAWN - GENERAL ADMISSION

Singles [light blue] [medium blue] [dark blue] Many

If you have reserved seats, click on the RSVD – Reserved Seating section to see the specific seats available.

If you hover over an available seat, you can see the seating information and price. Any green (or designated accessible) dot is an available seat.

Click on the dot and then click **“Select”** to add the seat to your cart. The dot will change to a checkmark indicating you have selected it.



A

B

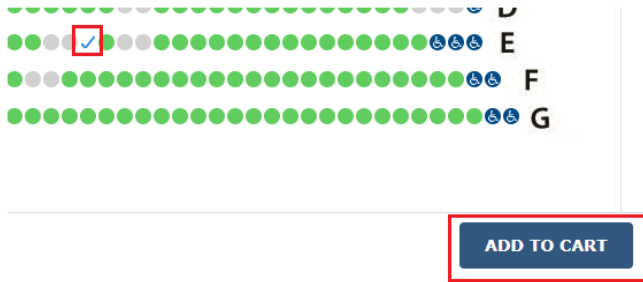
Section	Row	Seat
1 RSVD	E	21

Price Level: RSVD SEATS
\$23.25

SEASON VCHR
\$23.25

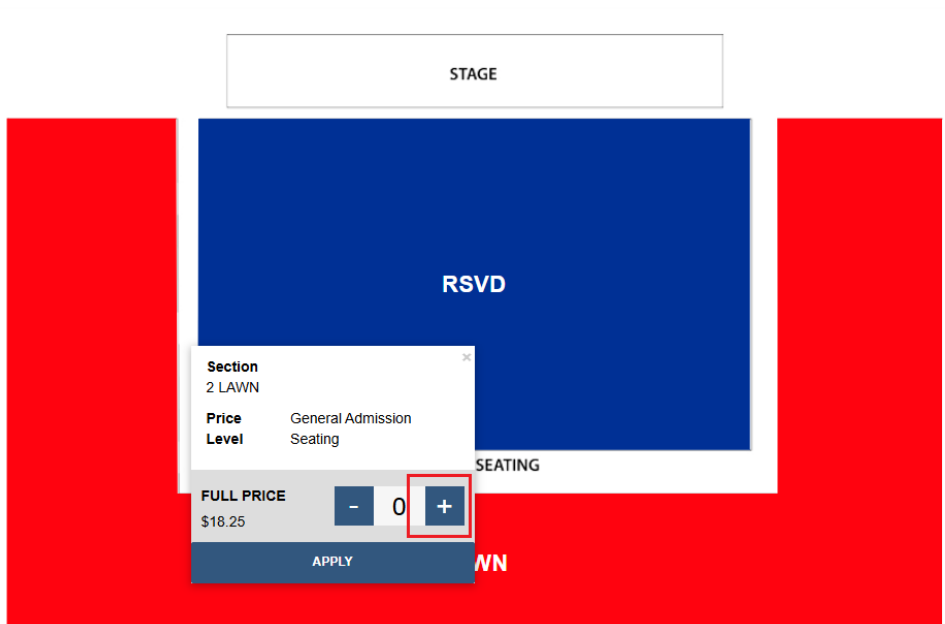
SELECT

Select one available seat for each seat you selected to exchange. Once you have selected your seat(s), click “**Add to Cart**” at the bottom of the page.



If you have General Admission Lawn seats, you may choose to either:

1. Click on RSVD – Reserved Seating to upgrade to a reserved seat using the instructions above. The difference in ticket price will be due at the time of exchange. – or –
2. Remain in the Lawn area. Click on the **Lawn** section of the map, then click the + sign to add the number of tickets you are exchanging. Click **Apply**.




Once you have selected the same number of seats as the tickets you are exchanging, you will then see your cart, with your new ticket information.

Select your Delivery Method from the drop down menu and then click “Next”.

Exchange

Review the new seats and select a delivery method



SOMETHING ROTTEN!
Friday, May 30, 2025 at 8:30 PM
SPRINGFIELD MUNI OPERA

[Change Event](#)

1 X FULL PRICE
RSVD SEATS
1:RSVD, Row R, Seat 21

[Change Seats](#)

New Ticket Cost	\$25.25
Old Ticket Cost	\$25.25
Exchange Cost	\$0.00

Delivery Method

Select ▼

Select

0.00 - MOBILE DELIVERY


0.00 - PRINT YOUR OWN

[Cancel](#) [Next](#)

You will see all of your exchange information to confirm before submitting, including the tickets you are exchanging away, the new tickets, and the cost breakdown if you are upgrading from the Lawn to a Reserved seat.

Exchange

Review the new seats and select a delivery method



SOMETHING ROTTEN!
Saturday, May 31, 2025 at 8:30 PM
SPRINGFIELD MUNI OPERA

[Change Event](#)

1 X FULL PRICE
RSVD SEATS
1:RSVD, Row R, Seat 22



[Change Seats](#)

New Ticket Cost	\$25.25
Old Ticket Cost	\$18.25
Exchange Cost	\$7.00

If you are satisfied with your selection, you can click “Yes, Submit Exchange” to finish your Exchange that has no money due or “Yes, Check Out” if you are upgrading from the Lawn to a Reserved seat.

Exchange

Is the following information correct?

New Item		Old Item	
	SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA		SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA
1 X FULL PRICE RSVD SEATS 1:RSVD, Row R, Seat 21		1:RSVD, Row R, Seat 31	
Delivery Method MOBILE DELIVERY			

Cost Breakdown	
New Ticket Cost	\$25.25
Old Ticket Cost	\$25.25
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange Cost	\$0.00



Cancel Exchange

Yes, Submit Exchange

Or

Exchange

Is the following information correct?

New Item		Old Item	
	SOMETHING ROTTEN! Saturday, May 31, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA		SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA
1 X FULL PRICE RSVD SEATS 1:RSVD, Row R, Seat 22		2:LAWN Gen Adm	
Delivery Method MOBILE DELIVERY			

Cost Breakdown	
New Ticket Cost	\$25.25
Old Ticket Cost	\$18.25
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange Cost	\$7.00

Cancel Exchange

Yes, Check Out

If you are upgrading from the Lawn to a Reserved seat, you can now enter your Payment Info and click "Place Your Order".

Exchange cost	7.00
Total Cost	7.00
Amount Due Now	\$7.00

Payment Information

Gift Card ?

Number PIN

Credit Card

Card Type

Card Number

Expiration Date

Name (As it Appears on Card)

Security Code ?

[Add Another Credit Card](#)

By placing this order I accept the terms and conditions

Place Your Order

You will see a message indicating that your exchange has been processed. Be sure to delete or destroy your previous tickets as they are now void:

Please destroy your original tickets. They are no longer valid.

Exchange



Your exchange has been processed.

Your new tickets and a confirmation email detailing your exchange will both be sent automatically, and you should receive both within a few minutes.

If you would to exchange a different show, you may click **“Go To My Account”** on the bottom left and begin another exchange.

Exchange

Your exchange has been processed.

New Item	Old Item										
 SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA <hr/> 1 X FULL PRICE RSVD SEATS 1:RSVD, Row R, Seat 21 <hr/> Delivery Method MOBILE DELIVERY	 SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA <hr/> 1:RSVD, Row R, Seat 31										
Exchange Summary Confirmation # 17-SMO25:171 Order Date March 20, 2025 05:40:46 PM CDT	Cost Breakdown <table><tr><td>New Ticket Cost</td><td>\$25.25</td></tr><tr><td>Old Ticket Cost</td><td>\$25.25</td></tr><tr><td>Delivery Charge</td><td>\$0.00</td></tr><tr><td>Exchange Fee</td><td>\$0.00</td></tr><tr><td>Exchange Cost</td><td>\$0.00</td></tr></table>	New Ticket Cost	\$25.25	Old Ticket Cost	\$25.25	Delivery Charge	\$0.00	Exchange Fee	\$0.00	Exchange Cost	\$0.00
New Ticket Cost	\$25.25										
Old Ticket Cost	\$25.25										
Delivery Charge	\$0.00										
Exchange Fee	\$0.00										
Exchange Cost	\$0.00										

[Go To My Account](#)